Check Out a WiFi Hotspot

Now available for check out: the Internet! Borrow one of our mobile WiFi hotspots to get internet access on the go or at home. The easy-to-use, hand-held Library Hotspots allow you to connect up to 10 devices at a time to the Sprint 4G Network with no limits on data. Call or visit the library to place a hold now or read on for more information!

**Why use a mobile hotspot?**
- No internet service at home?
- One the road? – Connect in the car!
- On vacation? – No need to hunt for a public WiFi connection.
- Is the data on your phone at its limit?

**How do I check out a hotspot?**
The hotspots can be checked out at the Kaukauna Public Library only; they cannot be picked up or dropped off at other OWLS libraries. To see if one is available check stop by the Library, call us at 920-766-6340, or check the online catalog (search "mobile hotspot"). Hotspots cannot be reserved online. Call to reserve one.

**Who can check out a hotspot?**
Kaukauna Public Library and OWLS member library cardholders in good standing can check out a hotspot. Find more information on getting a library card [here](#).

**How long can I keep it?**
Hotspots can be borrowed for one week and renewed up to three times if there are no holds. Overdue hotspots will have Internet access disabled. There is a $100 replacement fee for mobile hotspot kits that are not returned.

**Can I reserve a hotspot to check out for a particular date and time?**
No. You can place holds on the hotspots by calling or visiting the Kaukauna Public Library, but we cannot guarantee their availability for a specific date or time.

**How do I return it?**
Hotspots must be returned inside the Kaukauna Public Library to the main check out desk to a staff member. You must return the hotspot with all parts (carrying case, hotspot, charger (2 parts) and battery). Please do not return in the book drop to avoid charges for damage to the device.

**Can I renew it?**
Yes, hotspots can be renewed as long as there are no holds from other library users.

**More questions? Call us at 920-766-6340!**